

9. Persons responsible for the Work

Paul Kean will be responsible for the legal services. All communications to the firm should be addressed to Paul Kean but if you have any concern about the performance of the legal services you should contact Paul Kean who is a partner of the firm

10. Substantial changes to disclosure

You will be informed, as soon as is reasonably practicable, of any substantial changes to anything contained in this disclosure document.

11. Progress reports

You are entitled to request, at reasonable intervals, written progress reports on your matter. Our normal charge-out rates will apply for this service. You are entitled to request a written report on the legal costs incurred to date since the last bill of costs was given to you, free of charge.

12. Engagement of another law practice

It may be necessary for us to engage, on your behalf, the services of another law practice to provide specialist advice or services, including advocacy services, or to act as our agent. We will consult you as to the terms of that law practice's engagement, but you may be asked to enter into a costs agreement directly with that law practice. The law practice engaged by us will disclose costs in a similar manner and we will disclose those costs to you.

13. Costs in court proceedings

13.1 If court proceedings are taken on your behalf, the court may order the other party to pay your costs of the proceedings. This sum will not necessarily cover the whole of your legal costs due to us. It is possible that the court may make an order that you pay the other party's costs (if, for instance, you lose the case). These costs are payable by you to the other party in addition to the costs payable to us.

13.2 If you are **successful** in the litigation the following is the range of costs that may be recovered from the other party. The sums given below are merely **estimates**.

13.2.1 prior to hearing:

13.2.2 up to and including a single day's hearing:

13.2.3 up to and including three days' hearing: